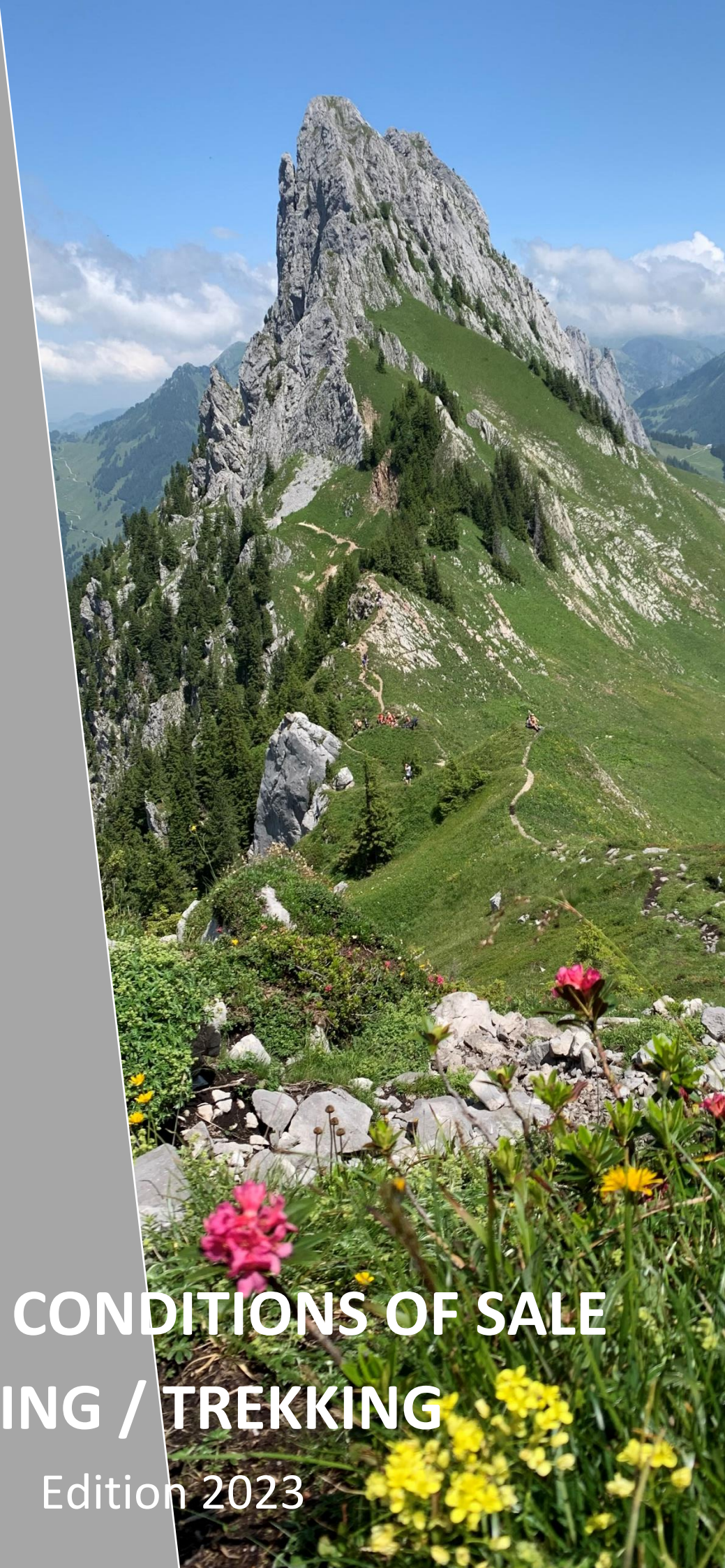


GENERAL CONDITIONS OF SALE

HIKING / TREKKING

Edition 2023



GENERAL CONDITIONS OF SALE

1. Conclusion of the contract ::

The contract is concluded

As soon as the parties (GSAB Aventures and the client) have agreed on the content of the contract and its price for the **activities on request**.

or

As soon as the client has communicated his/her wish to participate in a canyoning trip (lasting from half a day to several days) proposed in the GSAB Aventures programme and has received a favourable response from the GSAB manager for the activities in the programme.

The registration is finalised when the client fills in the appropriate form and receives an electronic confirmation from GSAB. In rare cases this may be an oral agreement.

2. Confirmation of participation:

The client confirms his participation by transferring a deposit equivalent to at least half (1/2) of the total amount of the tour to the bank account of GSAB Aventures.

The balance is transferred at the latest 30 days before the start of the tour.

3. Annulation :

Unavailability of guides

If GSAB Aventures has to cancel the tour for reasons beyond its control (illness, accident, family event...), neither party will be obliged to pay any remuneration or compensation to the other. The deposit paid by the client will be returned. GSAB may propose a replacement date.

Cancellation by the client

If the client cancels the assignment, for whatever reason, the fee is due according to the following scale

- cancellation up to 31 days before departure: the deposit is retained
- cancellation between 30 and 11 days before departure: 50% of the fee is due

- cancellation 10 days or less before departure: 100% of the fee is due

→ It is the client's responsibility to take out cancellation insurance

Cancellation due to unfavourable conditions

It is up to GSAB Aventures to judge whether the hike can take place according to the general conditions on the ground (weather, danger of flooding, landslides, state of the ground...). In case of very unfavourable conditions, GSAB Aventures can

- propose an alternative hike (in a less exposed area or in a region where conditions are milder)
- propose to postpone the tour to a later date, at the client's convenience, within 15 months.

If the client does not accept any of these alternatives, GSAB Aventures retains 50% of the fees.

4. Stopping and interrupting:

The full fee remains due

- If for reasons of weather, health or fatigue of the client(s), the outing has to be shortened after departure.
- If the client decides to interrupt the outing before its end, for any reason whatsoever
- If GSAB Aventures has to assist other hikers (as it is obliged and entitled to do so) and thus compromise the continuation of the initially planned outing.

5. Customer behaviour:

The client is under the responsibility of GSAB Aventures during the whole trip. Therefore, he/she must scrupulously comply with the guide's instructions and must not leave the group without his/her prior agreement.

The client may not, under any circumstances, decide to leave the group and end the hike without the express agreement of the group.

During the hike, the client is obliged to scrupulously comply with the instructions given by the guides. His safety and that of the other participants is at stake.

6. Equipement :

GSAB Aventures provides the client with an exhaustive list of the minimum personal equipment to be carried. It is the client's responsibility to comply with this list.

If the trek requires specific collective technical equipment (e.g. tents or stoves), this will be provided by GSAB unless previously agreed with the client. The client may use his/her own equipment provided that it corresponds to the needs of the group.

7. Health:

The client is obliged to inform himself of the level of difficulty of the tour (flyer, website, verbally). He is the judge of his own ability to participate. In case of doubt, he/she must inform GSAB Aventures in order to jointly evaluate his/her ability to participate.

The client must not have any contraindication to the practice of hiking.

The client is also required to inform GSAB Aventures in advance of any physical or psychological health problems (operations, allergies, vertigo, diabetes, phobias, asthma, heart murmur, pacemaker...). GSAB Aventures declines all responsibility in case of problems occurring during or after the hike and linked to an undisclosed defect.

The client is responsible for bringing any medication and equipment specific to his or her pathology. Depending on the case, a medical authorization may be required.

Pregnant women are required to seek medical advice before signing up for a hike and must then certify that they have no contraindications to hiking.

8. Insurance:

The customer is responsible for taking out the following insurance policies:

- Health and accident insurance
- Search and rescue and repatriation cover (if not already covered by health/accident insurance). During the trek, in case of necessity, GSAB Aventures reserves the right to call for help on behalf of the client if it deems it necessary for his/her safety or health, even if the client is not insured. This insurance is compulsory and the client certifies on their honour that they are covered.
- Civil liability insurance including mountain accidents

- Cancellation insurance is not compulsory. The insurance may cover the cost of cancellation, under certain conditions. Some companies offer this. It is up to the client to find out personally.

GSAB Aventures is covered by professional civil liability and legal protection insurance.

9. Prices

The price is established for each hike or trek and is the subject of precise information to the client.

10. Jurisdiction and reference documents

The jurisdiction of the domicile of GSAB Aventures is determined as the only competent jurisdiction.

The French documents are the reference documents



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